



Black Diamond stands for innovation, passion and professionalism in the development and manufacturing of mountain-, outdoor- and snow sport-products. Our young and international team is characterized by an open, collegial and active cooperation.

Our European headquarter calls Innsbruck home for five years now. In order to facilitate our continuing growth, we are looking to expand our IT team. In this position, you are a crucial part of the European IT team and closely collaborate with our headquarters in Salt Lake City.

SERVICE DESK ANALYST (W/M/X)

YOUR RESPONSIBILITIES

- 1st and 2nd level support & coordination of more complex tasks within the IT team
- You will be the first contact for our team members in assisting with software, printer or configuration issues
- Maintain and coordinate hardware inventory & software licenses
- Active Directory Administration
- Involvement with local and global IT projects

YOUR PROFILE

- Currently in or completed technical education, with a focus on IT is an advantage
- First professional experiences (e.g. traineeships)
- Very good English and German language skills
- Basic knowledge in network engineering
- Team player with a hands-on mentality

BD STYLE - WHAT YOU CAN EXPECT AT BD

- An exciting and responsible position in a young and international company
- A collaborative working environment in an enthusiastic team
- Flat hierarchies and flexible working times
- Company culture where new and creative ideas are welcomed
- Various company advantages and benefits

In Austria, we are required to declare the annual minimum salary of 32,000€. Depending on your qualifications and experience, an overpayment is foreseen.

We look forward to your application at: jobs@blackdiamond.eu

Black Diamond Equipment Europe GmbH

Human Resources

Bibiana Gstrein

Black Diamond Equipment Europe GmbH

Hans-Maier-Strasse 9

6020 Innsbruck, Austria

Email: Jobs@blackdiamond.eu

www.blackdiamondequipment.com